

DEPARTMENT OF STATE

ELECTIONS-RELATED SUBJECT MATTER (1/16/2026)

All phone numbers begin with 850-245-XXXX unless otherwise noted (DOS Staff: to transfer internally, use last four digits)

VOTER ASSISTANCE HOTLINE 1.866.308.6739 (toll-free)

Hours: Monday – Friday, 8 a.m. - 5 p.m. (EST) with extended hours for statewide elections (Book Closing/Election Day)

VOTER/ELECTION FRAUD HOTLINE 1.877.868.3737

Election/Voter Fraud OECS@dos.fl.gov; 6684

COMMUNICATIONS OFFICE FOR DOS Gretl Plessinger, 6522; Ryan Ash, 6605

FVRS ISSUES/CONNECTIVITY ISSUES 6164

FOR AFTER HOURS ON CALL 850.766.4774

MAIN EMAIL INBOXES

- Division of Elections DivElections@dos.fl.gov
- Bureau of Election Records ElecRecords@dos.fl.gov
- Bureau of Voter Registration Services BVRSHelp@dos.fl.gov
- Bureau of Voting Systems Certification DOS.VoteSys@dos.fl.gov
- General Counsel's Office DOS.GeneralCounsel@dos.fl.gov
- Office of Election Crimes and Security OECS@dos.fl.gov

DIVISION OF ELECTIONS

DIVISION OF ELECTIONS MAIN LINE 6290

Division Director, Maria Matthews, Esq. **6520**

Assistant Division Director, Amber Marconnet 6224

Executive Assistant, Hanna Black 6209

(BER) Bur./Elections Records	Chief Ikay Reeve, 6243	Administrative Asst. Deaundria Belson, 6297
BERHelp Desk	6280	
(BVRS) Bur./Voter Registration Services	Chief Gina McLeod, 6225	Administrative Asst., 6122
(BVSC) Bur./Voting Systems Certification	Chief Linda Hastings-Ard, 6114	Administrative Asst. Bonita Connell, 6173
(DO) Fiscal Grants/Budget Section	Finance Admin. Usha Putcha, 6190	

Address Confidentiality Program/Registered Voters	Gina McLeod, 6225	BVRS
Advisory Opinions, Requests	DivElections@dos.fl.gov	DO
Appointments, Governor or Board	Chris Kimball; Cedrick Williams 6239	BER
Ballot layout/format	Zane Wood, 6123	BVSC
Ballot certification	Malcolm Chellman, 6267; Ikay Reeve, 6243	BER
Book Closing Reports	Tiffany Morley, 6765	DO
Budget: General Revenue/HAVA	Usha Putcha, 6190	DO
Campaign Reports, Audit	ElecRecords@dos.fl.gov ; BER AUDIT SECTION, 6238	BER
Campaign Reports, Failure to File/Fine	ElecRecords@dos.fl.gov ; HELP DESK, 6280	BER
Candidates (Qualifying, Campaign Finance, Withdrawals/ Removals/Death)	ElecRecords@dos.fl.gov ; HELP DESK, 6280	BER
Canvass and Certification	Deaundria Belson, 6297	BER
Commissions/Oaths of Office	Chris Kimball; Cedrick Williams 6239	BER
Committees: ECOs and Political	ElecRecords@dos.fl.gov ; HELP DESK, 6280	BER
Conduct of Election Reports	Zane Wood, 6123; Wendy Mayo, 6129	BVSC
Constitutional Amendments/Initiative Petitions	Initiatives@dos.fl.gov	DO
Contact Information/Address/Email Lists Updates/Corrections for SOE offices	DivElections@dos.fl.gov	DO
County List of Candidates	Ikay Reeve, 6243; Malcolm Chellman, 6267	BER

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Early Voting Statistical Reports & Vote-by-Mail Reports	CountyBallotReports@dos.fl.gov	Interim JC Fishbough, 6257	BVRS
Early Voting Locations/Dates/Time Reports		DivElections@dos.fl.gov	DO
Election Canvassing Commission		Deaundria Belson, 6297	BER
Election Night Mapping and Reporting		Tiffany Morley, 6765; Amber Marconnet, 6224	DO
Election Results, Current		Deaundria Belson, 6297	BER
Election Results, Historical		Amber Marconnet, 6224	DO
Election Results, XML		Kristy Maddox, 6230	BVSC
Electronic Filing System Helpline		ElecRecords@dos.fl.gov ; HELP DESK, 6280	BER
Florida Fish and Wildlife Commission (FFWC) - Voter Registration App Requests		HELP DESK, 855-779-5907	FFWC
Florida Voter Registration System (FVRS)		Gina McLeod, 6225	BVRS
Grant Apps/Financial Reports: HAVA Fed Funds-Election Security		DOEGrants@dos.fl.gov ; Usha Putcha, 6190	DO
Independent Expenditures		ElecRecords@dos.fl.gov ; HELP DESK, 6280	BER
Initiative Petitions/Constitutional Amendments		Initiatives@dos.fl.gov	DO
List Maintenance:			
• Aged Reports		Interim Shiela Key, 6122	BVRS
• Cancellation Reports, in state/out-of-state (OOS)		Sharona Harrell, 6156	BVRS
• Certification of Address List Maintenance Activities (DS-DE 117)		Interim Shiela Key, 6122	BVRS
• Certification of Eligibility Records Maintenance (DS-DE 118)		Interim Shiela Key, 6122	BVRS
• County Match (except noncitizen)		CountyMatch@dos.fl.gov	BVRS
• Court Records		Jason Merrick, 6121	BVRS
• Deceased		Sharona Harrell, 6156	BVRS
• Felon Case Files, federal		Jason Merrick, 6121	BVRS
• Felon Case Files, state	Jason Merrick, 6121; Alexia Allen, 6747; Gabrielle Gedeon, 6102		BVRS
• Mental Incapacity Case Files		Interim JC Fishbough, 6257	BVRS
• Noncitizen Case Files including county match	Maria Matthews, 6520; Tiffany Morley, 6765		BVRS
• Revocations (driver licenses; state identification cards)		Gina McLeod, 6225	BVRS
• Special Projects		Octavia Franklin, 6248	BVRS
Logic and Accuracy Testing	Wendy Mayo, 6129; Guiseppe Ford, 6177		BVSC
Mail		ELECTION RECORDS, 6200	BER
Mail Ballot Elections Requests		DivElections@dos.fl.gov	DO
Matching Funds (Public Campaign)	Malcolm Chellman, 6267; Ikay Reeve, 6243		BER
Minority Reports (Ch. 760, FS)	Chris Kimball; Cedrick Williams 6239		BER
Minimum Security Procedures (County)	Mary Ann Monroe, 6768; Linda Hastings-Ard, 6114		BVSC
Notice of General Election	Deaundria Belson, 6297; Ikay Reeve, 6243		BER
National Voter Registration Act (NVRA)	see Cancellations; List Maintenance; Voter Registration Agencies		BVRS
Office Accounts	ElecRecords@dos.fl.gov ; HELP DESK, 6280		BER
Overvotes/Undervotes Report	Cathy Cook, 6242; Jim Halter, 6215		BVSC
Online Voter Registration (OVR) (RegisterToVoteFlorida.gov)	OVRSupport@dos.fl.gov		BVRS
Paid Petition Circulators: Registration Process	Initiatives@dos.fl.gov		DO
Petition Process, Candidates	ElecRecords@dos.fl.gov ; HELP DESK, 6280		BER
Political Parties	Interim Malcolm Chellman, 6267		BER
Post-Election Voting System Audits	Linda Hastings-Ard; Jim Halter, 6215		BVSC
Precinct or Polling Place Changes	Susan Bush, 6219		DO

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Precinct-Level Election Results and Recount Files	Kristy Maddox, 6230; Linda Hastings-Ard, 6114	BVSC
Public Records and Requests (external)	See also GC - PublicRecords@dos.fl.gov – Jose Barreiros, 6507	GC
Publications, Bureau of Election Records	Deaundria Belson, 6297; Ikay Reeve, 6243	BER
Publications, Division	Maria Matthews, 6520	DO
Purchasing	Usha Putcha, 6190	DO
Qualifying, Candidate	ElecRecords@dos.fl.gov ; HELP DESK, 6280	BER
Request to Destroy Unused Election Materials	DivElections@dos.fl.gov	DO
Rules	Maria Matthews, 6520	DO
SOE Portal; File Transfer Utility Issues	Amber Marconnet, 6224	DO
SOE Special Qualification Salary: Testing; certification; continuing education	Maria Matthews, 6520	DO
Supervisor of Elections Seals	Deaundria Belson, 6297	BER
Special Election Reimbursement	Usha Putcha, 6190	DO
Suspension/Reinstatement/Removal of Officers	Chris Kimball; Cedrick Williams 6239	BER
Telephone Solicitations	ElecRecords@dos.fl.gov ; HELP DESK, 6280	BER
Testimonials	Deaundria Belson, 6297	BER
Third-Party Voter Registration Organizations	3PVRO@dos.fl.gov ; Octavia Franklin; 6248	BVRS
Undue Burden Reimbursement	Usha Putcha, 6190	DO
UOCAVA (absent stateside military and overseas military/civilians)	BVRSHelp@dos.fl.gov	BVRS
UOCAVA (legal interpretation)	DivElections@dos.fl.gov ; DOS.GeneralCounsel@dos.fl.gov	DO
Vote-by-Mail Ballot/Early Voting Reports(statewide access)	CountyBallotReports@dos.fl.gov ; Vanessa HerreraGomez, 6247	BVRS
Voter Assistance Hotline	1-866-308-6739	BVRS
Voter Education Survey	Usha Putcha 6190	DO
Voter Extract File CD	VoterExtract@dos.fl.gov ; Susan Bush, 6219	DO
Voter Registration	BVRSHelp@dos.fl.gov	BVRS
• HSMV Verifications/Suspense	Sharona Harrell, 6156	BVRS
• Online Voter Registration (OVR)	RegisterToVoteFlorida.gov ; OVRSupport@dos.fl.gov	BVRS
• Paper Application Orders	VRA.Reporting@dos.fl.gov ; Terri Schroeder, 6213	BVRS
• Statistics	Tiffany Morley, 6765	BVRS
• Voter Lookup	BVRSHelp@dos.fl.gov	BVRS
Voter Registration Agencies: Reports (NVRA)	VRA.Reporting@dos.fl.gov ; Terri Schroeder, 6213	BVRS
Voting Systems and Peripherals	DOS.VoteSys@dos.fl.gov	BVSC
• Acquisition Reports	Mary Ann Monroe, 6768; Giuseppe Ford, 6177	BVSC
• Certification and Peripheral Approvals	Cathy Cook, 6242; Zane Wood, 6123	BVSC
Website, Division	DivElections@dos.fl.gov	DO

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LEGAL AFFAIRS AND ELECTION INTEGRITY (LAEI)

OFFICE OF GENERAL COUNSEL

DOS.GeneralCounsel@dos.fl.gov

General Counsel, Ashley Davis	6536
Assistant General Counsel, Jon Morris (Public records relating to elections)	6536
Deputy General Counsel, Bilal Faruqui	6536

ELECTION LAW AREAS COVERED: [Chapters 97-106](#), F.S.

- Campaign reports
- Candidates/Qualifying
- Elections
- List maintenance
- Political entities
- Registration
- Results reporting
- Violations
- Voting/Voting systems and peripherals, etc.

OTHER LEGAL-RELATED AREAS COVERED:

- Advisory Opinions (including Advisory Opinions for voting rights after felony conviction)
- Directives
- Help America Vote Act (HAVA)
- National Voter Registration Act (NVRA)
- Public records issues relating to elections
- Uniformed Overseas Citizens Absentee Voting Act (UOCAVA)

PUBLIC RECORDS QUESTIONS

PublicRecords@dos.fl.gov

OFFICE OF ELECTION CRIMES AND SECURITY (OECS)

OECS@dos.fl.gov

Director, Jillian Pratt, Esq.

6586

Administrative Assistant

6126

- Voter/Election fraud and integrity, Initiative Petition Fraud, Candidate Petition Fraud, 3PVRO Fraud, Voter Fraud Complaints – Paid petition circulator, 3PVRO